



Sheffield 50+
Members meeting

Minutes of a meeting held on Thursday, 9 January 2013
at 1:30 pm in Sheffield Town Hall

1.	<p>Fire Procedures The fire procedures were noted</p>																																									
2.	<p>Chair's Opening Remarks Tony Maltby welcomed members to the meeting, wished them Happy New Year and introduced the speaker Carrie McKenzie.</p>																																									
3.	<p>Present</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">Eunice Batty</td> <td style="width: 33%;">Enid Bensa</td> <td style="width: 33%;">Julie Berrisford</td> </tr> <tr> <td>Janet Brown</td> <td>Dorrett Buckley Greaves</td> <td>Hazel Cooper</td> </tr> <tr> <td>Joyce Day</td> <td>Tony Day</td> <td>Robin Dewsbury</td> </tr> <tr> <td>Win Dewsbury</td> <td>Anne Eckford</td> <td>Pedro Fuentes</td> </tr> <tr> <td>Jean Holbrow</td> <td>Carmen Lawrence</td> <td>Elsbeth Lusby</td> </tr> <tr> <td>Robert MacDonald</td> <td>Tony Maltby</td> <td>Paul Melvin</td> </tr> <tr> <td>Brian Munsey</td> <td>Sylvia Parry</td> <td>Mike Peat</td> </tr> <tr> <td>Mike Pettitt</td> <td>Hetta Phipps</td> <td>Helen Rowe</td> </tr> <tr> <td>Stan Staniforth</td> <td>Carol Staniforth</td> <td>Dennis Timms</td> </tr> <tr> <td>Calogero Trovato</td> <td>Brian Walker</td> <td>Ian Wallace</td> </tr> <tr> <td>Susan Wilson</td> <td>Mark Boyles</td> <td></td> </tr> </table> <p>Apologies</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 33%;">Helen Jackson</td> <td style="width: 33%;">Pauline Mulcrone</td> <td style="width: 33%;">Anne Munsey</td> </tr> <tr> <td>Paul Greenwood</td> <td>Joyce Justice</td> <td></td> </tr> </table>			Eunice Batty	Enid Bensa	Julie Berrisford	Janet Brown	Dorrett Buckley Greaves	Hazel Cooper	Joyce Day	Tony Day	Robin Dewsbury	Win Dewsbury	Anne Eckford	Pedro Fuentes	Jean Holbrow	Carmen Lawrence	Elsbeth Lusby	Robert MacDonald	Tony Maltby	Paul Melvin	Brian Munsey	Sylvia Parry	Mike Peat	Mike Pettitt	Hetta Phipps	Helen Rowe	Stan Staniforth	Carol Staniforth	Dennis Timms	Calogero Trovato	Brian Walker	Ian Wallace	Susan Wilson	Mark Boyles		Helen Jackson	Pauline Mulcrone	Anne Munsey	Paul Greenwood	Joyce Justice	
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4.	<p>Speaker: Carrie McKenzie - Policy & Engagement Co-ordinator, HW Sheffield.</p> <p>Healthwatch Sheffield (HW) is the new consumer champion for health and social care. Their role is to try to make sure everyone has a voice by feeding in and taking on board what people say and report our views on the Health and wellbeing Board. They have a website and newsletter and use Twitter and Facebook to get their message out to as many people as possible. Carrie emphasised that if we don't tell them our concerns they can't act on them. They were set up in April 2013 with the Core Team in place from June/July. They are looking at how to reach the isolated and</p>																																									

housebound to seek their opinions and experiences. HW are asking for volunteers in the following roles:

HW Ambassadors

Volunteers who are out and about in their own communities, spreading the word about HW, listening to people's views and helping us with our work.

Readers' Panel Members

Volunteers who represent the views of the people of Sheffield in response to key strategy documents.

Quality Accounts Volunteers

Linking with NHS Trusts and supporting them with Quality Accounts reports, which show the quality of services and help them identify areas for improvement.

Communications Volunteer

Supporting our communications work to effectively promote HW Sheffield, engaging with the general public and widening our audiences.

To apply for help or just to find out more about volunteering with HW you can go to the website at www.HWsheffield.co.uk

Or telephone 253 6688 or email [info@ HWsheffield.co.uk](mailto:info@HWsheffield.co.uk).

Questions and answers

Sylvia: The Community Health Forum (CHF) in Stocksbridge is very active. When will there be more meetings like the ones that LINK had so that information can be fed back?

A. Carrie will be in touch with Sylvia about the CHF as they would want to work with them.

Helen Rowe: City Wide Alarms contact hard to reach people. A flyer could go out for HW and Sheffield 50+ to their customers?

A. HW met with City Wide Alarms yesterday and thanked Helen for the advice on getting information distributed.

A. Dennis Timms: Do HW have any real powers?

They have a statutory function on Health and Wellbeing Boards. It is up to the decision makers ultimately to decide but they can make a better informed opinion with the benefit of customer feedback.

Brian Munsey: We have had PFI for the last 20 years. Bringing the NHS back into private hands would solve a lot of problems.

A. The 'Save our NHS' campaigning group are the ones to join to campaign around this issue.

Ian Wallace was concerned that a 'Children's HW' is being set up when so much work has already been done with schools. Try to use the existing work.

A. The Carers Federation is part of the HW advisory network, Carrie will ask if they are getting into schools. They are using existing conduits for contacting Children and young people. They will be led by what the young people want.

	<p>Mike Peat: If one of the difficulties has been working in Communities, use the Local Area Partnerships to get into more local areas.</p> <p>Elsbeth Lusby: Local hospital experience is important but not everyone is confident enough to complain. Is there going to be systems set up to make it easier and more comfortable?</p> <p>Susan Wilson: What is the difference between HW and the former LINK? People who were involved with LINK had a lot of experience that they can feed in.</p> <p><i>A. Past work is being used.</i></p> <p>Eunice Batty: In a hospital setting staff can be too busy to take on complaints, there is no one to go to at the time of the bad experience.</p> <p>Anne Eckford commented that people should complain to HW when they go home. Although HW are not able to take on individual cases they can see trends emerging.</p> <p>There is a new initiative called the 'Friends and Family Test' that asks if you would recommend treatment in a ward/hospital to your friends and family. This is anonymous.</p> <p>Real time monitoring is the going on wards to ask patients how they are getting on and to make random checks is also useful.</p> <p><i>Carrie will feedback members concerns and comments.</i></p> <p>Winn Dewsbury: People should remember to praise good practice.</p> <p><i>A. Ring HW and let them know.</i></p> <p>Enid Bensa: Expert Patients was an excellent programme that many S50+ members were involved in.</p> <p>Carrie was thanked for her time and knowledge.</p>
5.	<p>Minutes of the meeting of 5 December 2013. With an amendment to item 4 on page 3: 'Lord High Justice' should read 'Lord Chief Justice' the minutes were agreed as an accurate record.</p> <p>Proposed: Susan Wilson, Seconded: Helen Rowe.</p>
6.	<p>Matters arising from the minutes</p> <p>Item 8, page 4: The 'Peoples Assembly'. Have we had any contact?</p> <p>Yes, on email. They are having an event on the 18th January with stalls being set up on Fargate.</p>
7.	<p>Reports</p> <p>Funding Update – Tony Maltby</p> <p>No word yet on our bid to the Esmee Fairbairn Foundation, we have been told that it could be four months until we hear anything.</p> <p>We have had no word from Sheffield City Council yet on future funding but Tony will follow it up with the responsible officer.</p>

	<p>Focus Groups</p> <ul style="list-style-type: none"> December 2013, about the 20mph speed limits. It was a small meeting with a presentation from the '20's plenty' Campaign. Notes of the meeting will be available at the next members meeting. January 21st is Research into older people's experiences of welfare – study by the School of Health and Related Research, University of Sheffield. A chance to listen to the emerging findings and give feedback. Dr Katie Powell, research Fellow and University Teacher in Public Health will be introducing the findings. <p>Missing Voices – Mark Boyles Mark has been working with Dementia Friendly Woodhouse and is setting up a group at Crookes. Training is being planned on the use of IT. LGBT Sheffield@50+ is taking shape.</p> <p>Management Team</p> <ul style="list-style-type: none"> Sylvia Parry was thanked for her work in making Stocksbridge 50+ a very successful group and for attracting new members. If people want help in setting up a group in their community give Julie or Mark a ring at the Sheffield office on 2536736. Management Team have taken the decision to meet every other month to ease the administrative workload in the office. MT members will still be in regular contact via emails and arrange special meetings if required. Trustees will meet twice a year and also via email. We are working with Sheffield University to have a third year medical student placement with us for a short period to do a piece of work related to their studies. We are working with the national organisation Grandparents Plus to give them a presence in Sheffield and to help us link in with their work. <p>Stocksbridge 50+ - Sylvia Parry We should make more use of the opportunity to put public questions forward to decision making bodies. Stocksbridge are doing this.</p>
8.	Correspondence and diary dates were circulated
9.	<p>Any Other Business</p> <p>Brian Munsey – Christians Against the Cuts are collecting food on the 18th January at the bottom of Fargate.</p>
10.	<p>Date and time of next meeting.</p> <p>1.15pm, 6th February 2014, Sheffield Town Hall. Speaker: Dr Tom Downes, consultant physician and geriatrician, The Frailty Unit at Sheffield Teaching Hospitals.</p>